

PERFORMANCE SCRUTINY COMMITTEE – 15 MARCH 2018

CORPORATE PERFORMANCE MEASURES 2018-19

Report by Director for Finance

Introduction

1. The intention to bring forward a proposed set of corporate outcomes and measures for the Committee's consideration has been revisited in light of Council's decision not to approve the draft Corporate Plan at their February meeting.
2. This decision presents an opportunity for earlier engagement with the Performance Scrutiny Committee, in helping CLT and Cabinet to develop the outcomes and measures that will demonstrate publicly how we are performing in achieving the Council's new vision as set out in the prospectus published in January 2018.
3. The expectation is that a first draft of outcomes and measures will be available for consideration by Performance Scrutiny in May 2018, but these will be kept under continuous review as the work of the Fit for the Future Programme evolves and a new target operating model is agreed.

Setting 2018-19 outcomes and measures

4. At the meeting of Performance Scrutiny on 15 March 2018, members are asked to contribute to the development of 2018/19 outcomes and measures, whilst they are still in progress. The Council Leadership Team (CLT), are seeking the Committee's views on the key areas of business within Directorates and cross cutting that are likely to be of most interest, and highest priority, to members of the public, and that should therefore be reflected in the outcomes and measures that will demonstrate progress towards the Council's vision and priorities. The six priorities as set out in Prospectus agreed in January 2018 are as follows:

Thriving Communities

- We help people live safe, healthy lives and play an active part in their community;
- We provide services that enhance the quality of life in our communities, and protect the local environment

Thriving People

- We strive to give every child a good start in life, and protect everyone from abuse and neglect;
- We enable older and disabled people to live independently. We care for those in greatest need.

Thriving Economy

- We support a thriving local economy by improving transport links to create jobs and homes for the future.
 - We listen to residents so we can continuously improve our services and provide value for money.
5. The Committee's views will be considered when CLT meet on 21 March to prepare an initial draft suite of outcomes and measures for approval. It is intended that these measures will be clear in stating the role of OCC in contributing to the achievement of the targeted outcomes, i.e. whether it is wholly responsible, or whether we contribute to delivery but where success is dependent on contributions from other partners.
6. The revised timetable for agreeing the performance measures is:
- 15 March 2018 – Performance Scrutiny consultation on areas to be covered.
 - 21 March 2018 – CLT prepare initial draft of outcomes and measures
 - April 2018 – CLT finalise draft proposals
 - 24 May 2018 – Performance Scrutiny review proposed outcomes and measures.
 - 19 June 2018 – Cabinet receive proposed outcomes and measures for approval.
 - 10 July 2018 – Council consider for approval the Corporate Plan including the agreed outcomes and measures.
7. In order to start the new business year with corporate performance management arrangements in place, Directorates will initially use the same outcomes and measures currently in use in 2017-18.

RECOMMENDATION

8. **The Committee is RECOMMENDED to suggest to CLT what it believes are the key areas of business, within Directorates and cross cutting, that are likely to be of most interest, and highest priority, to members of the public, and that should therefore be reflected in the outcomes and measures that will demonstrate progress towards the Council's vision and priorities.**

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Report by: Ian Dyson, Assistant Chief Finance Officer (Assurance)
Contact Officer: Steven Jones, Corporate Performance and Risk Manager
steven.fairhurstjones@oxfordshire.gov.uk 07932 318 890